

## NAVIGATE NEW MODERN IT SYSTEM CHALLENGES WITH CO-MANAGED IT.

Ranging from laptops to emails and web applications, modern IT systems are becoming increasingly complex to manage and keep secure. The rise of remote working and cloud computing puts pressure on businesses to scale their IT infrastructure while effectively reducing costs. System stability, availability, performance and security are also critical factors to ensure continuity of business operations.

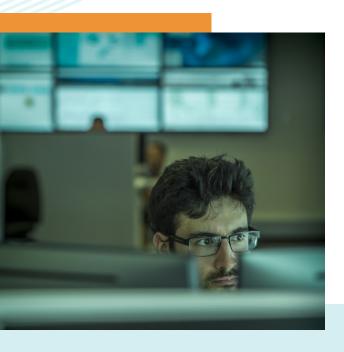
Kordia's co-managed IT service allows businesses to blend their internal IT teams with the support and expertise of a Managed Service Provider (MSP).

Best of all, it gives you access to a network of industry specialists and toolsets that provide 24/7 IT support, fully tailored and optimised to your changing business needs.

# FLEXIBLE IT SUPPORT ENHANCES BUSINESS PRODUCTIVITY

For most businesses, the cost of digital transformation can be daunting. Already it's created massive skill gaps across New Zealand and rising operating costs. A co-managed IT service provides a flexible and efficient solution that will help you tap into expert insights and stay ahead of your competition. You also get the added benefit of access to tools that help streamline productivity adding to a better experience for your staff.





### **COST-EFFECTIVE**

Human resources are expensive, especially in the IT industry. With co-managed IT, you can effectively delegate routine responsibilities to free up your own resources and stay focused on your priority tasks. The contracted monthly fee model also makes it easier to predict costs, helping you better manage budgets.



The range of IT skills necessary to address all your business needs can be exhaustive. Co-managed IT gives you immediate and flexible access to expert skills and insights so you can effectively solve problems. Essentially, you're adding a new arm of skilled, experienced professionals that will bolster the capability and capacity of your technology team.







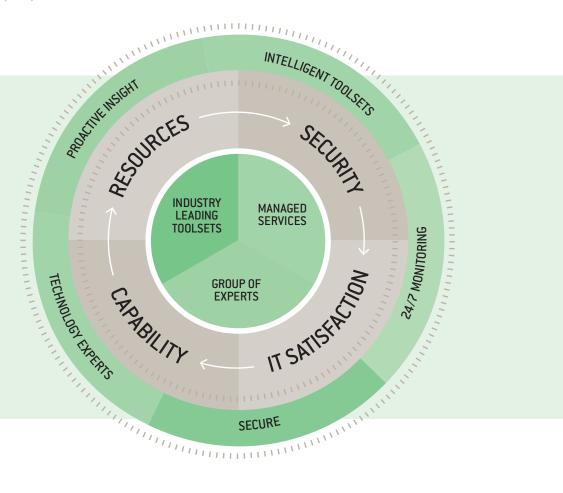
#### **SECURE**

Research by Aura Information Security<sup>1</sup> indicates that approximately 1/3 of Kiwi businesses were the victim of a cyber-attack in the past year. With co-managed IT, you can lean on industry experts to stay ahead of cyber security trends and remain up-to-date with market-leading security products. Having external IT resources on demand will also help you navigate and minimise the impact in the event of a breach.



# KORDIA'S SPECIALIST MANAGED IT SERVICES TEAM

Kordia has a proven track record in supporting, enhancing, and supplementing internal IT teams to help them achieve greater operational efficiencies. With a dedicated team of multi-disciplined specialists, we deliver business technology solutions that are fit for purpose.



#### **COUNT ON US TO DELIVER:**



Flexible, on-demand IT support that relieves pressure on internal teams



Industry-leading expertise and assistance in niche areas



Transparent, 24/7 tech support



Constant monitoring and proactive troubleshooting



Bolstered capability and capacity of your technology team



# **DEDICATED TO SERVING NEW ZEALAND BUSINESS**

As a 100% NZ-owned business focused on helping Kiwi businesses stay connected and secure online, Kordia knows how to ensure your business is unleashing the full potential of its technology investment so you can thrive in what is a complex and evolving business landscape.

Kordia's specialist divisions provide managed IT, modern workplace services, managed security services, and independent security advice and support. The backbone of any IT infrastructure is a robust, resilient network and Kordia has a proven track record in keeping businesses best connected on its own nationwide network.



"Co-managed IT has given us a lot more capacity to do our day jobs.

We've been able to get level 1 and 2 service desk support and without that, we wouldn't have had the time for a lot of other key projects."

- Dean Horsefield, GoBus IS Manager



## KORDIA CO-MANAGED IT SERVICES.

Talk to Kordia today about how to realise the benefits of co-managed IT in your business.

Call us on **0800 Kordia** or **+64 9 551 7000** or visit **kordia.co.nz** 

